

# SPOTLIGHT

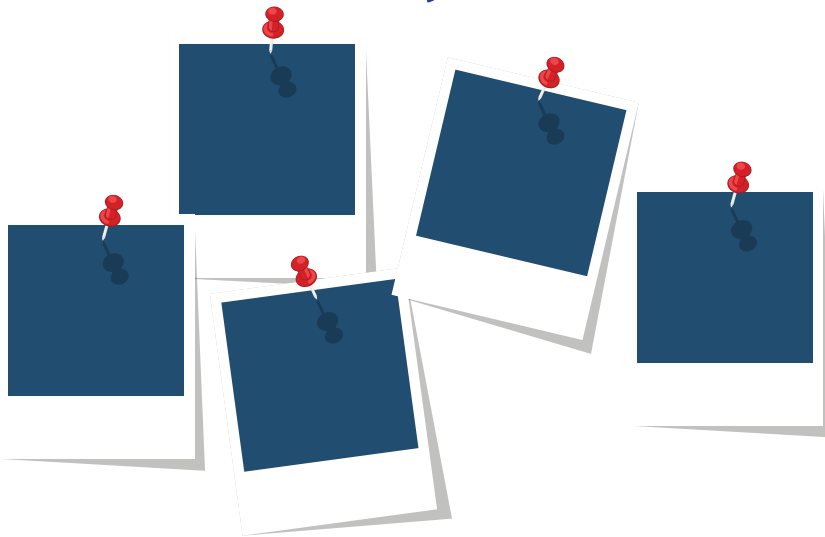
enhanced telecommunications corporation

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## Phone Directory Cover Contest



**Calling all photographers!** Indiana's Bicentennial Commission has endorsed ETC's 2016 phone directory as an official Bicentennial Project. Now we need your help. Our 2016 directory will celebrate Indiana's landmark anniversary. We're looking for pictures that feature the story of southeastern Indiana's 200 year history. From historical markers to old fashioned festivals and traditional local landscape, the best of the best will be featured on the cover of our 2016 phone book.

Photos must be submitted by October 30th, 2015. Visit our website to fill out or download a submission form. Photos may be submitted online, or via CD to Sarah Howell c/o ETC, PO Box 145, Sunman, IN 47041. Be sure to include your name, email, phone number and the city where you live. Submissions must be submitted digitally, at least 200 dpi. Please note: submissions on CD or other media will not be returned.

**The top 10 finalists will be posted on ETC's website beginning November 10th for public voting. The final five pictures will be featured on the cover of ETC's 2016 Regional Directory. Experience the celebration of Indiana History with ETC.**

## Holiday Hotline is BACK!



Kids, get your wish lists ready! This Christmas ETC will have a direct line to the North Pole! Kids are encouraged to call ETC's Holiday Hotline at 855-211-1304 and leave a message for Santa. One of Santa's helpers will be sure to call you back. The Holiday Hotline opens on December 1st, so be sure to share your wish list, check in on Rudolph, and find out what cookie Santa likes best! Also this holiday, ETC wants to stuff your stockings full of season's savings. Our annual Season's Savings will offer special deals for old friends and new—be sure to visit [etczone.com](http://etczone.com) for all the details.

## No-Call List Reminders

Anyone wishing to register for the Indiana No Call List or the National No Call List can do so either online or via phone. The Indiana no-call list is 888-834-9969, or [www.in.gov/attorneygeneral/2445.htm](http://www.in.gov/attorneygeneral/2445.htm). The National No Call List is 888-382-1222, or [www.donotcall.gov](http://www.donotcall.gov). Registrations do expire periodically; these sites can also be used to verify your registration.

## Local Sports with ETC Sports Network



ETC is proud to be the only provider broadcasting local events, area sports and select college games via TV and livestream. There are still a few games left on the ETC Sports Network Fall 2015 Schedule. The schedule for the winter season will be available soon.

**Visit our website for an updated winter game plan!**

## Watch TV Everywhere

Have you signed up yet for the Watch TV Everywhere feature? If not, join the growing number of customers tuning in to their TVs at the gym or while traveling. This service is free to ETC television subscribers, and works on a variety of devices. Visit [etczone.com](http://etczone.com) to register and to start watching TV everywhere!

## Fall Sun Outages

### ONE MOMENT PLEASE...

Every spring and fall, sun outages occur that affect ETC's cable subscribers. During these mini-eclipses, the sun is positioned directly in line with ground-based satellite dish antennas used to receive cable TV programming. This alignment causes programming interruptions, as the sun's energy overpowers the television signals transmitted by the satellites. When this occurs, the DCT set top box displays "One Moment Please" on the affected channel(s). This condition is present for several minutes each day during the sun outage period.

This year, that outage period is predicted to fall between October 5th and October 12th. Because TV trouble reported during this period may be the result of a fall sun outage, customers need only wait for the sun's positioning to change; however, feel free to call ETC if you have any questions during this time period.

## CURIOSITY CORNER

Please write your answers on a small piece of paper. Incomplete entries will not be counted, so be sure to include your name, address and phone number. Mail your entry with your remittance statement (bill) to ETC, Attention: Sarah Howell at P.O. Box 145, Sunman, IN 47041. You can also log onto [www.etczone.com](http://www.etczone.com) and click on the Spotlight Newsletter link at the bottom of any page to answer online.



**1 True or False:**

An outage may occur in November due to a mini eclipse.

A. True

B. False



**2** When is the deadline for the Phone Directory Photo Contest?

A. Nov. 13th

B. Nov. 2nd

C. Oct. 20th

D. Oct. 30th

Entries must be received by October 31, 2015.  
Limit one entry per household.

## PREVIOUS ISSUE'S ANSWERS



**1** True or False: ETC offices will continue to close at 4:30PM on the last Monday of every month.

False



**2** How many scholarships did ETC present this year?

C. 11

There were **74** combined entries from our Sunman, Greensburg, Batesville, Brookville and Liberty offices. Due to the company's growth, two winners from all entries will be awarded a \$20 bill credit.

**This issue's winners are Charol Fuernstein and Tasha Moehlman. Congratulations!**

## Holidays & Happenings

Nov. 26<sup>th</sup> - 27<sup>th</sup> **Thanksgiving Weekend... CLOSED**

Dec. 24<sup>th</sup> **Christmas Eve... CLOSING at 12PM**

Dec. 25<sup>th</sup> **Christmas Day... CLOSED**

Jan. 1<sup>st</sup> **New Year's Day... CLOSED**

All ETC Offices will reopen with normal business hours the following business day.