



The ETC Spotlight

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New Digital IP TV Video Product Coming

ETC is happy to announce the launch of a brand new video product called Digital IP Video (IP TV). Digital IP Video, which is delivered over the same infrastructure as the Internet, allows for broadcast video, high-definition TV (HDTV), Video On Demand, and additional features to include DVR (digital video recorder)/PVR (personal video recorder) and caller ID via your television screen for example. In deploying Digital IP Video ETC customers will enjoy the channels and options that today's public is demanding such as Video on Demand which is the ordering of newly released movies any time of the day, any day of the week - it's all about your time.

The implementation is scheduled to begin this month and will tentatively be completed in 2007. For more information regarding ETC's Digital IP Video product and explanations of HDTV, Video On Demand, DVR and more, please visit the ETC website at www.etczone.com.

ETC Unlimited Long Distance Plan

Residential customers can now sit back, relax, and catch up with family and friends by signing up for ETC's new Unlimited Long Distance Plan. For \$44.95 each month, you can enjoy unlimited domestic direct-dialed calls and calls to Canada. This plan also includes 5 Calling Features of your choice!



ETC Unlimited Long Distance Plan Terms & Conditions: ETC unlimited long distance plan includes domestic direct-dialed calls and calls to Canada only. This cannot be combined with other discounts or promotions. ETC must be selected as local and long distance provider. All charges will appear on the same bill. Customers on toll block are not eligible. Available only to residential customers in selected areas. Not all services are available on all lines. ETC retains the right to terminate this plan for a single account or all accounts without prior written notification. Additional terms and conditions apply.

Additional terms and conditions: ETC unlimited plan will be subject to termination if service abuse occurs. Service abuse is defined as traffic other than voice and/or excessive use based on typical residential use. Accounts subject to termination due to abuse will be assessed a one time \$15.00 penalty and \$0.15 per minute for all calls during said calling period.

New Internet Tech Support

In a continuous effort to improve our Internet technical support, ETC has selected a new technical support company. Our new technical support company is dedicated to providing you with prompt, efficient solutions to often frustrating connectivity issues. Courteous, knowledgeable solutions specialists will be available 24 hours a day, 7 days a week, 365 days a year. They will assist with all operating systems, including Mac.

Please note the new Internet Tech Support Numbers listed below.

- Sunman Customers: 623-HELP (4357)
- Batesville Customers: 932-HELP (4357)
- Greensburg Customers: 222-HELP (4357)
- Toll Free: 1-877-ETC-DESK (1-877-382-3375)

You should call your local number listed above for all Internet issues before contacting ETC's Internet Department. Our new company will maintain contact with our IT department to resolve your issues as quickly as possible.



Curiosity Corner Winners

The questions and answers to the April 2005 ETC Spotlight were:

- Q1. Which ETC number do you call for health and human services information?
A. 211
- Q2. ETC now has __ wireless phone networks to choose from.
B. 2
- Q3. ETC will soon be offering a new unlimited plan for which service?
A. Long Distance

There were 182 combined entries from our Sunman, Batesville, and Greensburg offices with winners selected at random. The winners from our Sunman office were Michelle Egbert and Karen & Dave Anderson. The winners from our Batesville office were Brenda Eckstein and Elmer & Carol Goldsmith. The winners from our Greensburg office were Lucille Wallpe and Joan Eversole. Each winner receives a \$15.00 ETC gift certificate. Congratulations!

Enhanced Wireless Offers More Options

Enhanced Wireless now has four new family share plans! All plans include 3,000 Night & Weekend Minutes and 1,000 Mobile to Mobile Minutes. Stop in at any of our local offices for more information!



ETC Scholarship Winners

ETC awarded five \$500 scholarships this year to area seniors. Seniors from East Central High School, Jac-Cen-Del High School, Batesville High School, Oldenburg Academy, and Greensburg High School attending at least two years at their school and completing the ETC scholarship application were eligible. This years winners were:

- Erica Joerger - East Central High School
- Tonya Volz - Jac-Cen-Del High School
- Cullin Enzinger - Batesville High School
- Brian Knueven - Oldenburg Academy
- Anna Riedeman - Greensburg High School

Congratulations and best wishes on a bright and successful future!

Employee Corner



Instead of thinking about the pool this summer Matt Hanmer, ETC Summer Help, and son of Jan Hanmer, ETC Customer Service Specialist in Greensburg, is focused on his golf swing.

Matt will be a senior this fall at Greensburg High School. His junior year has proved to be quite successful. He was named Most Improved Player, received 2nd place in the EIAC Conference, and 3rd overall in the Sectional playoffs.

Congratulations on your accomplishments Matt, and good luck your senior year!

Holidays & Happenings

Monday, Sept. 5th, Labor Day - **OFFICE CLOSED**

All ETC offices will be closed on Monday, Sept. 5th. We will resume normal business hours of 8:00 am - 5:00 pm the following business day. Trouble may be reported via voice mail.



Curiosity Corner

1. What will you pay each month for ETC's new Unlimited Long Distance Plan?
A. \$69.95 B. \$64.95 C. \$44.95
2. How many \$500 scholarships did ETC give out this year?
A. 3 B. 2 C. 5
3. When will ETC start the implementation of a brand new video product called Digital IP Video (IP TV)?
A. July B. August C. October

Please write your answers on a small piece of paper. Incomplete entries will be thrown out so be sure to include your name, address and telephone number.

Mail your entry with your remittance statement (bill) or to ETC, Attention: Brandy Wessel at PO Box 145, Sunman, IN 47041. Log onto www.etczone.com to answer online. The questions are located under the Community Info icon.

Entries must be received by August 5, 2005. Limited to one entry per household.

NEW FASTER DSL/High Speed Internet Speeds and LOWER prices available!

Call your local office for details. Subject to availability.