



The ETC Spotlight

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ETC Working to Keep America Connected

ETC is currently working directly with the Coalition to Keep America Connected in the effort to continue providing all customers with **fair, affordable access** to modern telecom services no matter where they live. The Coalition works in a collaborative effort to urge policy-makers in Congress to adhere to these principles when making laws that govern communications in America. The policy now in jeopardy is the Universal Service Fund (USF) legislation, which provides each state with the funds to ensure that every person has access to affordable telecom services. Without the efforts made by ETC and other Coalition members, to insure that the current USF remains intact, customers in rural areas would pay 4 to 5 times as much for telecom services than those in metropolitan areas. For more information, please visit www.etczone.com.



ETC Announces New Ownership

On Monday, January 2nd of 2006, Chad A. Miles and Jennifer S. Miles announced the purchase of Enhanced Telecommunications Corporation (ETC) from Robert T. Miles, Jr. Upon taking over as President and CEO of the company, Chad commented, "My wife and I are extremely excited to have the opportunity to continue what 3 prior generations of our family and employees have built. ETC has a long history of providing the most modern telecommunications services available with the highest level of customer service possible. My brother Tim and I have grown up in the business and fully intend to improve upon those high standards while delivering the next generation of telecom services."



Chad A. Miles & Jennifer S. Miles

Chad also commented on the immediate direction of ETC, "2006 is an exciting year for ETC as we dive further into the broadband and entertainment fields. We are committed to finishing our fiber-to-the-premise projects and upgrading our broadband platforms across all markets to achieve the level of bandwidth necessary for IP video. This initiative will provide our subscribers, even in our most rural areas, with access to digital video and broadband offerings common only in large cities. Our goal is to provide our entire service territory with affordable access to the most modern telecom services available. On behalf of the staff at ETC, we appreciate the support of the communities we serve and will remain committed to doing business locally."

2005 Department of the Year

Congratulations to the Sunman Installation & Repair Dept. on being named the 2005 ETC Dept. of the Year! Members of the Installation & Repair Dept. include Manager Bruce Bauman of Sunman, and technicians Jimmy Allen of New Alsace, Jim Daily of Versailles, John Loichinger and Jordan Craig of Sunman. They have truly exceeded all expectations in providing outstanding customer service.



From L to R: Bruce Bauman, Jordan Craig, John Loichinger, Jim Daily, and Jimmy Allen.

Scholarship Information



ETC is proud to sponsor the following area high school students for the National FRED Scholarship: Corey Brock and Lance Erhart of Sunman, and Peter A. Stirn of Batesville. Applications were made available to seniors attending ECHS, BHS, OA, JCDHS, and GHS. Students receiving a FRED Scholarship will be notified in May of 2006. (Cont. on back side)

(Cont. from front side) For more information on the FRED Scholarship, please visit www.fred.org.

ETC will also award a \$500 scholarship to one student at each of the following local high schools: ECHS, BHS, OA, JCDHS, GHS, and NDHS. Applications for ETC scholarships are now available in guidance offices, online at www.etczone.com, or can be mailed by contacting Anita Fledderman at 812-623-0218 or afledderman@etc1.net. Applications are due back to ETC by Friday, April 21, 2006. Please address to the attention of Anita Fledderman.

ETC Community Involvement

Congratulations to Julie Schutte on being honored as one of the Top 5 Jaycees in the state of Indiana for the year 2005! Julie is the Customer Service/Sales Manager at the Batesville ETC office, and was recently recognized for this award at the annual year-end Jaycees convention held in Logansport, Indiana. Julie was nominated for going above and beyond the call of duty while serving as the VP of Community Development in Batesville during 2005. She has dedicated many hours to serving her community, and her hard-work and



Julie Schutte

commitment to the Jaycees has been outstanding throughout her tenure. This year Julie will take over as President of the Batesville Jaycees, and we look forward to the many projects and activities she has planned for the community.

Curiosity Corner Winners

Due to space limitations in this edition of the ETC Spotlight, the January 2006 Curiosity Corner questions and answers will not be listed.

There were 144 combined entries from our Sunman, Batesville, and Greensburg offices with winners selected at random. The winners from our Sunman office were Karen Anderson and Bart Salyer. The winners from our Batesville office were Shari Hardebeck and William Nobbe. The winners from our Greensburg office were Joyce Comer and Dennis & Lori Spears. Each winner receives an ETC winter cap & scarf set. Please stop by your local office to claim your prize. Congratulations!

2006 ETC Regional Directories



will be arriving in April. Additional copies will be available at your local business office.

Save \$ with ETC Inside Wire Maintenance

ETC strives to provide customers with the most competitive service rates available. Compare our low monthly rates for Inside Wire Maintenance (repairs to wiring and jacks inside the home) to those of other regional service providers:

ETC IWM = \$2.95/month (phone & cable)
\$.99/month (DSL)

Among larger telecommunications service providers in the area, the average cost for Inside Wire Maintenance is \$5.30. The average monthly rate for Inside Wire Maintenance in Southern Indiana, to include other smaller service providers is currently at \$3.03. ETC is also one of the few service providers in the region to offer full protection covering phone, DSL, and cable lines & connections inside the home.

Holidays & Happenings

Sunday, April 16th - Easter

Sunday, May 14th - Mother's Day

Monday, May 29th - Memorial Day **CLOSED**

Sunday, June 18th - Father's Day

All ETC offices will be closed on Monday, May 29th. We will resume regular business hours the following day at 8:00am.



Curiosity Corner

Please write your answers on a small piece of paper. Incomplete entries will be thrown out so be sure to include your name, address and telephone number.

Mail your entry with your remittance statement (bill) or to ETC, Attention: Brandy Wessel at PO Box 145, Sunman, IN 47041. Log onto www.etczone.com and click on "Spotlight" to answer online.

- Q1. How many local area high school seniors did ETC sponsor for the National FRED Scholarship?
A. 1 B. 3 C. 5
- Q2. What is the average monthly rate for Inside Wire Maintenance among larger service providers in the area?
A. \$2.95 B. \$3.03 C. \$5.30

Entries must be received by April 30, 2006. Limited to one entry per household.