

# SPOTLIGHT

ENHANCED TELECOMMUNICATIONS CORPORATION

ETCZONE.COM | 866.ETC.4YOU | #ETC4ME

OCTOBER 2019

## AT A GLANCE

Phone Directory Cover Contest • Fall Sun Outages • ISC Sports Network  
Watch TV Everywhere • Go Paperless and Win! • Coming Soon!



### PHONE DIRECTORY COVER CONTEST

We've begun work on our 2020 phone directory, and we invite you to get involved. We're looking for pictures that capture Southeastern Indiana. Photos must be submitted by October 31st, 2019. Visit our website at [etczone.com/community/etc-photo-contest](http://etczone.com/community/etc-photo-contest) to fill out or download a submission form.

Photos may be submitted online, or via CD to **Jenni Hanna c/o ETC, 220 East Main St., Greensburg, IN 47240**. Be sure to include your name, email, phone number and the city where you live. Entries must be submitted digitally, at least 200 dpi, and should be unique to this contest. Limit 5 entries per person. Please note that submissions on CD or other media will not be returned.

ETC staff will determine the top 10 finalists to be posted on ETC's website in early November for public voting. Your votes will determine the final five pictures to be featured on the cover of ETC's 2020 Regional Directory.

### FALL SUN OUTAGES

Every spring and fall, sun outages occur that affect ETC's TV subscribers. During these mini-eclipses, the sun is positioned directly in line with ground-based satellite dish antennas used to receive TV programming. This alignment causes programming interruptions, as the sun's energy overpowers the television signals transmitted by the satellites. When this occurs, the set top box displays "Signal Unavailable" on the affected channel(s).

This condition is present for several minutes each day during the sun outage period. This year, that outage period is predicted to fall between October 4–October 13, typically between the hours of 3pm–6pm. Because TV trouble reported during this period may be the result of a fall sun outage, customers need only wait for the sun's positioning to change; however, feel free to call ETC if you have any questions.

### ISC SPORTS NETWORK

The ETC Sports Network and the ISC Network spent this fall bringing you coverage of local soccer, football, volleyball, and racing. The basketball season is up next, with a few extra events featured along the way. If you currently subscribe to the Preferred, Enhanced or Ultimate TV package or bundle, catch the action on ISC Sports Network Channel 901, or on ETC Sports Network Channel 900 for customers with HD service. You can also get the ISC Sports app or visit [iscsportsnetwork.com](http://iscsportsnetwork.com).



## WATCH TV EVERYWHERE

Have you signed up yet for the Watch TV Everywhere feature? This service is free to ETC television subscribers and works on a variety of devices. Visit [etczone.com](http://etczone.com) to register and to start watching TV everywhere—from the gym, while traveling, and anywhere in between!

## GO PAPERLESS AND WIN!

If you haven't signed up for paperless billing yet, there is no better time than now. This October, November, and December, we will be drawing a residential winner for a \$100 bill credit. Go paperless and you could win!



## COMING SOON!

The holidays are right around the corner, and that means **DEALS!**

Special deals on security and cellular are coming soon! Stay tuned for your chance to save!

## HOLIDAYS & HAPPENINGS

- Monday, October 14 | Columbus Day **OPEN**
- Thursday, October 31 | Halloween **OPEN**
- Monday, November 11 | Veterans Day Observed **OPEN**
- Thursday, November 28 | Thanksgiving Day **CLOSED**
- Friday, November 29 | Day After Thanksgiving **CLOSED**
- Wednesday, December 25 | Christmas Day **CLOSED**
- Wednesday, January 1 | New Year's Day **CLOSED**

*Regular business hours will resume the following business day.*

## CURIOSITY CORNER

Please write your answers on a small piece of paper. Incomplete entries will not be counted, so be sure to include your name, address, and phone number. Mail your entry to:

**ETC | Attention: Brandy Wessel**  
P.O. Box 145 | Sunman, IN 47041.

You can also log onto [etczone.com](http://etczone.com), click the Community section on the home page, then click the Spotlight section.

**Q<sup>1</sup> True or False:**  
When fall sun outages occur, the set top box will display "Service Unavailable" on affected channels.  
**A. True    B. False**

**Q<sup>2</sup>** If you sign up for paperless billing, what will you have the chance to win?  
**A. \$100 bill credit**  
**B. \$50 bill credit**  
**C. \$100 gift card**

*Entries must be received by 12/31/19. Limit one entry per household.*

## LAST ISSUE'S ANSWERS

**Q<sup>1</sup> True or False:**  
ETC staff volunteered at Liberty Park in Batesville for their Community Connections event.  
**B. False | Sunman Community Park**

**Q<sup>2</sup>** Who won a \$5,000 JSI Staurulakis Family scholarship?  
**C. Kenneth Stier**

## CONGRATULATIONS!

Each quarter, two Curiosity Corner winners will be randomly selected from the Sunman, Greensburg, Batesville, Brookville, and Liberty offices. Last issue's winners were **Robert & Carolyn Cornett** and **Virginia Tichenor**.

